

## Doctor Directed Delivery

**Savings** -- You will receive the lowest price (only with a doctor's code) on your order, and it will ship directly to your doorstep with no shipping costs!

**Convenience** -- The 3D Program is a convenient, no hassle way to have products automatically shipped to your home monthly or quarterly.

**Support** -- You will have access to our Customer Service Department to customize your order for your individual needs.

## Questions & Answers

**Q: How will I receive confirmation of my order?**

**A:** A Customer Service Associate will process your 3D order immediately upon receipt. You will receive an email notification regarding the status of your order the same day the order is received.

**Q: When will my order be processed?**

**A:** All 3D orders are processed within 24 hours (if received during the business week of Monday - Friday, 8:00a - 5:00p EST). Please allow 5-7 business days for delivery.

**Q: How can I check the status of my order?**

**A:** All orders can be reviewed online by visiting [www.prmomegahealth.com](http://www.prmomegahealth.com) and setting up a personal account. Once your account is created, you can visit our Customer Center and review your PRN profile.

**Q: Can I add additional products to my 3D order?**

**A:** Absolutely! You can order additional products from your doctor's office along with your initial order. Just ask the doctor's staff to assist you. You can also order additional products by contacting a Customer Service Associate at 800-900-2303 or visit Live Chat at [www.prmomegahealth.com](http://www.prmomegahealth.com).

**Q: When is my credit card charged?**

**A:** Your credit card will be charged when the products are shipped. Please review your credit card statement for accuracy.

**Q: Can I change or cancel my order?**

**A:** This product has been recommended by your Physician. Please speak with your Physician before making any changes or cancellations. Changes can be made by contacting PRN's Customer Service Department at 800-900-2303.

**Thank you and we hope you enjoy the great health benefits PRN products offer!**

**3D**  
DOCTOR  
DIRECTED  
DELIVERY

**Doctor Directed  
Delivery Program**

**SUBSTANTIAL SAVINGS!  
AUTOMATIC SHIPMENTS!  
FREE SHIPPING!**

**PRN PHYSICIAN RECOMMENDED NUTRICEUTICALS®**